



FLOUR MILLS OF NIGERIA PLC

QUALITY POLICY STATEMENT

Flour Mills of Nigeria PLC is committed to:

- a. Manufacturing of consistently high-quality products that meet or exceed our customers, relevant regulatory/statutory and other interested parties' requirements within the context of its organization.
- b. Effective implementation of our organizational requirements i.e. its Management Systems & related processes and procedures with systematic reviews of performance through internal and external audit processes.
- c. Continual improvement of all its business-related processes in line with the requirements of NIS ISO 9001:2015 in order to achieve its strategic direction and overall organizational performance.
- d. Establishment and implementation of measurable quality objectives and targets that ensure a culture of "right first time" to achieve intended results of its QMS.
- e. Working cooperatively with our suppliers and customers to maintain quality standards throughout the supply chain.
- f. Implement critical Food Safety elements to assure the safety of our products
- g. Enhance the capabilities of our employees through instruction, education training and observation ensuring that every employee is aware of their personal accountability and responsibility in the production and distribution of our products.
- h. To regularly review this Policy for alignment to our core values and key stakeholder expectations.

Responsibility for Implementation & Maintenance:

The Group Managing Director ensures that this Quality Policy statement is communicated to relevant interested parties including all employees in a manner that ensures suitable application to assigned tasks and continually reviewed for suitability, effectiveness and continual improvement during management review meetings.

A handwritten signature in black ink is positioned above a horizontal line. The signature is stylized and appears to be the name of the Group Managing Director.

Group Managing Director

Date: 15/09/2021